



Delivering Beyond Small-Talk

Acceptable Use Policy (AUP)

No Tampering

Customer is not allowed to change equipment identifier, such as the serial number, etc., of the Device, or to perform a factory reset of the Device, without express permission from GTB, in any instance. GTB reserves the right to terminate the Service should the Device be tampered with in any way, leaving the customer responsible for the full term charges up to the end of the current term. This will include, without limitation, unbilled charges, plus a disconnect fee, all of which become due and payable immediately. Customer agrees not to hack or disrupt the service, or to make any use of the Service that is inconsistent with its intended purpose, or to attempt to do so.

Prohibited Uses

Customer agrees to use GTB's Services and Electronic Device for lawful purposes only. This means that the customer agrees not to use the Device for transmitting or receiving any communication or material of any kind when, in GTB's sole judgment, the transmission, receipt or possession of such communication or material (i) would constitute a criminal offense, give rise to a civil liability, or otherwise violate any applicable local, state, national or international law or (ii) encourage conduct that would constitute a criminal offense, give rise to a civil liability, or otherwise violate any applicable local, state, national or international law. If GTB, in its sole discretion, believes that the customer has violated the above restrictions, GTB may forward the objectionable material, as well as the communications with GTB and customer's personally identifiable information to the appropriate authorities for investigation and prosecution. Customer, hereby, consents to this forwarding procedure.

Voice Service Limitations

Unlimited local service plans and/or unlimited long distance service plans are not available for telemarketing use.

Data Service

GTB's customers are not allowed to use GTB's data services for malicious behavior, such as attacking other computers / organizations, sending spam, etc. GTB reserves the right, but not the obligation, to block customer's data service until the appropriate actions have been taken. GTB considers the blocked service as an active service for billing purposes.